Nicholas Anthony Agnone

Software Quality Engineer

Greater Los Angeles Area

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Summary

Quality Assurance Engineer and leader with extensive experience across multiple industries. Known for my exceptional attention to detail, strong technical skills, and the ability to drive QA improvements. Proven track record in leading teams, implementing automation, managing test processes, and applying shift-left strategies to enhance product quality and efficiency.

Skills

- Excellent Attention to Detail with Strong Analytical Skills
- Experienced Problem-Solver with Critical Thinking Skills
- Excellent Communication Skills
- Comprehensive Understanding of QA Methodologies

Technical Expertise

- Automated Test Frameworks
- Bug Tracking Systems
- Version Control Systems
- CI/CD Tools
- Test Management Tools

Experience

2014 - Present
SQA²
Principal and QA Engineer

After over 10 years of devotion and experience with SQA², I have gained an invaluable experience in software quality assurance across a diverse range of industries and work environments. This journey has allowed me to cultivate a comprehensive skillset including mastery of many software methodologies, tools and processes.

2021 - 2023
Altruist Inc.
QA Engineer

While at Altruist, I tackled various challenges, including implementing deployment best practices and revolutionizing test case creation. My involvement with multiple teams allowed me to make significant contributions to an ever-expanding automation framework. Additionally, I improved customer satisfaction through excellent test case development practices. As a team leader, I guided our groups toward success.

2020 - 2021
GoodRx
QA Engineer

Working closely with a dedicated small team, we successfully developed, rigorously tested, and seamlessly automated the entire implementation of the Gold Mail Delivery service.

2018 - 2019
Ticketmaster
Performance Engineer

At Ticketmaster, I faced the monumental task of performance testing a system handling millions of transactions. As the largest corporation I had encountered in terms of traffic, this challenge required effective teamwork, clear communication, and a deep understanding of performance testing tools and reporting. Through these efforts, I not only met the business requirements for performance but also identified multiple performance-related defects.

2018 - 2019
Boston Consulting Group
Performance Engineer

Assigned with the responsibility of performance testing for a new application, I meticulously addressed critical testing requirements set by the company and devised multiple essential performance scenarios.

2014 - 2018
Honda of North America
Performance Engineer

Facing the challenge of assessing their system's performance under various stress points, Honda harnessed a vast database of small parts and cost values. By employing a suite of Performance Testing Tools. We conducted rigorous stress testing, load testing, and peak testing. This proactive approach allowed us to prevent critical outages caused by performance and volume issues in the future.

Education

BS in Computer Information Systems (2009-2014)
DeVry University - Long Beach, CA

Last Updated February of 2025